



W.F s.r.l. is an established company in the field of primary water treatment, in the civil and industrial sector and offers a wide range of filters and cartridges, reverse osmosis systems, U.V. All traded lines are strictly in compliance with the relevant legal provisions.

To ensure the satisfaction of its customers, the management has equipped itself with a management system for solid quality, effective and suitable for the management of the internal processes of the organization, fully adopted and shared among all workers and collaborators. The adopted quality system complies with the reference standards and is based on the Risk-Based Thinking approach.

W.F s.r.l. has determined the necessary processes for the quality management system and its measurable indicators useful for improvement, has carried out an analysis to address risks and opportunities associated with its context and objectives; also identified the relevant stakeholders for the quality management system and their expectations.

The objectives of W.F s.r.l. are to guarantee a reliable, performance and long-lasting product combined with an after-sales service able to respond concretely to its customers and to those who approach the products of W.F. srl.

The recent developments of context related to the health emergency have not impacted on the company reality that has continued to provide all its customers with the products required without impacting on quality and delivery.

In order to ensure the achievement of the above objectives, the management has defined the following quality policy with the aim of:

- *Maintain and improve the quality management system through the continuous involvement of internal resources;*
- *Actively support internal resources and increase their skills through targeted actions of discussion, training and training;*
- *To provide quality products in line with applicable product regulations through internal knowledge and expert advice;*
- *Involve suppliers to enable them to comply with WF quality principles;*
- *Managing the customer with the awareness of satisfying his expectations through quality products and reliable responses to his every request;*
- *To improve the internal efficiency of the processes reducing times of delivery and purchase prices also thanks to an accurate selection of suppliers.*

This quality policy is communicated to all workers and employees and is available to all interested parties.

Management is committed to ensuring the proper functioning of its management system by supporting internal functions and resources.

In order for this policy to be the constant reference for all interested parties, the management reviews its contents at periodic intervals to make it as likely as possible to the reference context.

President
Bedocchi Gianluca